

## **CALOR GAS PROCEDURE**

- 1. Has customer got a empty CALOR only
- 2. Check if we have stock before going through transaction
- 3. If not then a deposit sheet has to be filled in this will also show deposit for bottle & refill charge. This then must be entered on the till the same way deposit & then refill; receipt must be stapled to sheet & put in your folder.
- 4. When customer is finished with container he can claim his deposit back at Calor Southside not at us
- 5. The person doing the sale must take responsibility for sale this means take the cash & give out bottle, don't expect someone else to go get it or replace the bottle because if they exchange a flo gas/ mac gas by mistake then you're liable of the container deposit. FOLLOW YOUR SALE THOUGHT.

## PLEASE MAKE SURE CAGES ARE LOCKED CORRECTLY